

## **SOLARWATT EnergyManager Portal Data Protection Policy for Installers**

**Rev. 001 | 08/2017 | AZ-XX-PME-1208**

This data protection policy applies to use of the EnergyManager Portal (including InstallerCenter) by installers who have registered to use the portal.

SOLARWATT places utmost importance on the protection of your personal data which is why you must consent to this privacy policy in order to use the portal and benefit from its services.

### **1. Registration in the EnergyManager Portal**

1.1. You must register as an installer for use of the EnergyManager Portal to gain access to the functions provided there. For this purpose, enter the required information in the registration form and choose a password. You should change your login credentials on a regular basis.

1.2. You must ensure that your password is as secure as possible and kept secret from third parties, including SOLARWATT.

### **2. Type and purpose of data use and storage**

2.1. Use of the EnergyManager Portal requires the collection, storage, and use of personal data. This data is information that can be attributed to you individually. This includes, for example, your name, address, or email address. Personal data also includes data associated with you in another manner, such as the services which you have provided or will provide for your end customers.

2.2. This data is stored by SOLARWATT in a cloud in order to enable users access at all times. The cloud software used is state of the art and is regularly updated to the latest security requirements.

2.3. SOLARWATT is not responsible for personal data that you collect, store, and use with the implementation of your contractual relationship with an end customer.

### **3. Viewing data of your end customers**

3.1. The EnergyManager Portal offers you the possibility of seeing your end customers' user profiles. Such linking is only permitted with the prior consent of the end customer.

3.2. In the case of a link with an end customer, you are granted access to their user interface and the data shown there. At the same time, you are permitted to provide additional services, such as remote maintenance of the EnergyManager, independently of SOLARWATT. The personal data accumulating in this connection is exclusively subject to your area of influence, unless the data is also stored and processed by SOLARWATT in the cloud.

### **4. Use of your data by SOLARWATT**

4.1. You declare your approval that SOLARWATT can carry out an anonymized evaluation of the data collected from you for statistical purposes. This data is used exclusively to improve services of SOLARWATT, the EnergyManager, and the EnergyManager Portal.

4.2. In cases where SOLARWATT has undertaken to provide you with additional services, SOLARWATT is only permitted to access the personal data that is required for this purpose. After the services are completed, SOLARWATT will delete the accumulated personal data immediately, unless you have consented to further use by SOLARWATT.

4.3. SOLARWATT will never transfer personal data to third parties if you have not given your consent to do so.

## **5. Use of cookies**

5.1. The EnergyManager Portal uses "cookies" in order to configure the use of the portal to be as comfortable as possible for you.

Cookies are text files stored locally on the hard drive of your computer and sent back to the webserver during later access to the website. SOLARWATT uses cookies for the duration of your use of the portal, i.e. to save information during your visit to the portal and for storage of your general usage behavior (i.e. date of your visit and pages visited). Session cookies are deleted at the end of each use. In addition, SOLARWATT uses cross-session cookies, which are installed on your computer and used after the respective use in order to facilitate logging in, for example.

5.2. The acceptance of cookies is not required for use of the EnergyManager Portal. You can prevent the installation of cookies in your browser settings. However, please bear in mind that use of the portal can be limited under certain circumstances as a result.

## **6. Use of Google Analytics web analysis service**

6.1. This EnergyManager Portal uses Google Analytics, a web analysis service of Google Inc. ("Google"). Google Analytics also uses "cookies", which are text files saved on your computer and make it possible for your use of the website to be analyzed. The information which the cookie generates on your use of the website is normally transferred to a Google server in the USA and is saved there. The IP address which your browser communicates in Google Analytics is not associated with other data of Google. SOLARWATT has also extended the EnergyManager Portal Google Analytics with the "anonymizeIP" code. This guarantees the masking of your IP address so that all data is collected anonymously. Only in exceptional cases would the complete IP address be transmitted to a Google server in the USA and shortened there.

6.2. Google uses this information on behalf of the operator of the EnergyManager Portal (SOLARWATT) to evaluate your use of the website in order to compile reports on website activities and provide the website operator with additional services associated with the use of the website and the internet. You can prevent cookies from being installed by using a corresponding setting in your browser software; however, be advised that you may not be able to make full use of all of this EnergyManager Portal's functions in such cases.

6.3. By downloading and installing the browser plug-in available via the following link, you can also prevent the collection of the data generated by the cookie and based on your use of the website (including your IP address) and transmission to Google for processing: <http://tools.google.com/dlpage/gaoptout?hl=de>.

## **7. Right to information and revocation**

You have the right to information, reporting, blocking and deletion of your personal data stored by us at all times, free of charge. For this purpose, please send an email to [datenschutz@solarwatt.de](mailto:datenschutz@solarwatt.de) or write to SOLARWATT GmbH, Maria-Reiche Str. 2a, 01109 Dresden, Germany.

Please also contact these addresses if you have further questions, suggestions, or comments on the topic of data protection at SOLARWATT.

## **8. Changes to the data protection policy**

SOLARWATT can change this data protection policy at any time without prior notification in observance of the applicable data protection laws. Therefore, you should visit this page regularly for the latest version of the policy.